

MARAY

Booking Terms and Conditions July 2020

Credit Card Details - Due to COVID-19 we are operating this restaurant at a reduced capacity, therefore we require credit card details for all reservations. These will only be charged in the event of a no show (we hate having to do this but it is a measure we have to take to protect ourselves during this time) or a cancellation within 24 hours of your booking.

Booking size - The maximum booking size at our Dockside restaurant is 6. At Bold Street it is 8. Tables of 6-8 at Bold Street will be in the private dining area.

Table Times - Tables of 2 will have 1 hour and 45 minutes, tables of 3-6 will have 2 hours. We must allow for 15 minute intervals between groups in order to thoroughly clean and reset. We respectfully ask that you bear this in mind when arriving for your booking and when your allotted table time reaches an end.

Bookings on quayside tables (Albert Dock) - If you have booked onto one of our lovely outside tables please note that we do not control the weather and therefore you do so at your own risk. These tables are relatively sheltered, but should the weather turn during or just before your visit (which is unlikely but you never know!) we cannot guarantee a table inside as they may all be reserved or in use. We would advise you to consult the weather forecast before reserving one of these tables. *PLEASE NOTE the last booking we can take on this table 8pm and all tables must be vacated by 10pm.

If you are visiting with children - Please note that if you are bringing a child they must be included in the booking (for example two adults and a baby must be booked as three people). We will not be able to guarantee space for pushchairs so please bear this in mind when booking (Please note that if you are dining at Bold St we do not have enough space for pushchairs at any time). To ensure social distancing measures are adhered to we ask that children are supervised at all times.

Refusal of service - We reserve the right to refuse service to any parties that do not comply with our social distancing policy.

Vouchers

If you wish to redeem a voucher please include this in your booking notes along with the voucher code.